



We need you to designate a NemKonto (Easy Account)

Most residents in Denmark occasionally receive payments of some kind from the public sector. These payments can be tax refunds, child subsidies, pensions, student loans, unemployment benefits, housing support or social welfare payments.

Everybody in Denmark – citizens and companies alike – must have a NemKonto Easy Account. A NemKonto Easy Account is a bank account that you already use and have designated as your NemKonto Easy Account.

In order to make it simpler and easier for all parties, future payments from Danish public-sector institutions will be transferred directly to the NemKonto Easy Account. This applies to payments from the Danish state, and from local and municipal institutions.

We ask you to please designate a NemKonto Easy Account as soon as possible. It is easiest to do this in one of the following ways:

- By contacting your bank and informing them which account to designate as your NemKonto Easy Account
- By visiting www.nemkonto.dk and typing in a new account number. You can do this if you have a digital signature, which you can get at www.digitalsignatur.dk
- By changing your NemKonto Easy Account in your home banking system – 90 pct. of the Danish banks offer this service.

There is no need to open a new account. Instead you decide which of your existing accounts you wish to use as your NemKonto Easy Account. If you have several bank accounts, you decide which one you wish to use as your NemKonto Easy Account.

Also private enterprises are able to make payment to your NemKonto Easy Account. Enterprises such as insurance and pension companies, etc. can therefore also make payments to your NemKonto Easy Account.

You can find more information and answers to the most typical questions about NemKonto Easy Account at www.nemkonto.dk, see the “In English” option at the top of the page.

You are also welcome to contact NemKonto Support at +45 44 60 63 68 between 7 a.m. and 11 p.m. daily. Or send an e-mail to support@nemkonto.dk.

Yours truly,
Økonomistyrelsen
Danish Agency for Governmental Management